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15th September 2026

REINSTATED FUEL SURCHARGE NOTIFICATION

Dear Valued Customer,

It is with considerable regret that I find myself having to inform you of the need to reinstate the Temporary Fuel Surcharge to all future delivery and collection costs.

Having removed the prior surcharge in July of this year as fuel prices started to reduce this is absolutely not a decision we expected or wanted to face again so soon.

The increases witnessed over the past few weeks have exceeded even those seen earlier this year with diesel costs now breaching £2.00 per litre in some fuel stations. The cost to our own delivery fleet is substantial and further compounded in instances where we utilise additional external hauliers who have been applying surcharges for some time now.

Passing any cost increases on to customers is never a decision we take lightly, indeed it is the very last option we would ever wish to consider.

The reinstatement of the fuel surcharge on deliveries and collections will therefore be both **'temporary' and only at a level which represents a 'share' of the actual costs** incurred by ourselves. This will be shown on invoices as a 12.5% surcharge of DEL/COLL costs.

Please let me reassure you once again that this situation will remain under constant review as previously and we will look to remove this surcharge at the very earliest opportunity.

We do not take our customer goodwill for granted and have no desire to jeopardise any of the incredibly valuable trading relationships we are privileged to enjoy.

We remain committed to being a supportive and reliable service partner to our customers and thank you for your understanding in these challenging times.

Kindest Regards,

Scott Mulley
Managing Director

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